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Latimer, Becky

From: Latimer, Becky
Sent: Monday, June 10, 2019 11:07 AM
To:
Subject: Docket number 2018-358-WS

Dear Ms. Alma Jewell,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2018-358-WS - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2018-358-WS - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses - <https://dms.psc.sc.gov/Web/Dockets/Detail/116911>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer
Clerk's Office/Administrative Coordinator
Public Service Commission of South Carolina
803-896-5100
Sign up for Meeting Agenda Alerts: Text PSCAGENDAS to 39492



* Required Fields

Date: * June 8, 2019

Letter of Protest
in Docket 2018 - 358 - WS

Protestant Information:

Name * Alma Jewell

Mailing Address *

City* Clover

State* SC

Zip * 29710

Phone *

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The request for a 21.5% increase follows a communication indicating there is a shortage of available water due to an unforeseen heightened water demand (which we only learned of from a communication from our District 2 Council woman-we were never notified by Blue Granite). The growth in the area cannot be considered unforeseen.

This lack of foresight and planning causes great concern in the organizations ability to provide service on an ongoing basis.

Has the PSC explored all options in service providers?

To believe that a rate increase given to an incompetent organization will be well utilized or address the underlying deficiencies is not a logical approach.

Has the PSC explored all options in service providers?

Since the change to Blue Granite (we were never notified by mail or email, which they have on file), they have threatened to discontinue service to our residence on 2 occasions, actually showing up in one instance, only to learn that they had never sent an invoice, we only received the termination notice within 24 hours of said termination.

Has the PSC explored all options in service providers?

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

Yes